



Complaint Register

Complaint No.	Complaint Received Date	Category	Complaint Details	Follow up Action /Recommendation	Status
001	22 May 2015	Air Quality and Noise	According to ENPO's email to the ET on 22 May 2015, it was noted that EPD had received a complaint regarding the noise nuisance and dark smoke emission during the night time at HKBCF Project work area recently.	After investigation, there is no sufficient evidence to justify the concerned dark smoke and noise nuisance are related to Contract No. HY/2013/01. In this case, no follow up action is required. However, the Contractor has been reminded to provide maintenance for all machinery regularly to prevent dark smoke emission and comply with CNP conditions for construction works undertaken during the restricted hours.	Closed.



Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of summons	Successful prosecutions
This reporting period	1	0	0
From commencement date of contract to end of reporting month	1	0	0