

## Complaint Register

Complaint No.	Complaint Received Date	Category	Complaint Details	Follow up Action /Recommendation	Status
003	07 November 2016	Water Quality	According to ENPO's email to the Environmental Team, Engineer's Representative and Contractor on 10 November 2016, it is noted that EPD received a complaint lodged by a member of the public regarding sediment plume generated by a vessel named "長盛 308" during the vessel travelling from construction site of Hong Kong-Zhuhai-Macao Bridge near Scenic Hill to Tung Chung New Development Ferry Pier.	The Contractor confirmed that they do not have any derrick barge working for the Contract No. HY/2013/01 and no works were conducted near the Tung Chung New Development Ferry Pier.  No immediate mitigation measures are required as the complaint is not related to Contract No. HY/2013/01. However, the Contractor was also reminded to implement environmental mitigation measures in accordance with Environmental Mitigation Implementation Schedule (EMIS).	Closed.

### Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of Summons	Successful Prosecutions
This reporting period	1	0	0
From commencement date of contract to end of reporting month	3	0	0