



Complaint Register

| Complaint No. | Complaint Received Date | Category | Complaint Details | Follow up Action /Recommendation | Status |
|---------------|-------------------------|-----------------------|--|--|---------|
| 001 | 22 May 2015 | Air Quality and Noise | According to ENPO's email to the ET on 22 May 2015, it was noted that EPD had received a complaint regarding the noise nuisance and dark smoke emission during the night time at HKBCF Project work area recently. | After investigation, there is no sufficient evidence to justify the concerned dark smoke and noise nuisance are related to Contract No. HY/2013/01. In this case, no follow up action is required. However, the Contractor has been reminded to provide maintenance for all machinery regularly to prevent dark smoke emission and comply with CNP conditions for construction works undertaken during the restricted hours. | Closed. |



Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

| Reporting Period | Cumulative Statistics | | |
|---|-----------------------|--------------------------|-------------------------|
| | Complaints | Notifications of summons | Successful prosecutions |
| This reporting period | 1 | 0 | 0 |
| From commencement date of contract to end of reporting period | 1 | 0 | 0 |