



## Complaint Register

Complaint No.	Complaint Received Date	Category	Complaint Details	Follow up Action /Recommendation	Status
006	28 March 2017	Noise and Water Quality	<p>According to ENPO's email to the Environmental Team, Engineer's Representative and Contractor on 28 March 2017, it is noted that EPD received a complaint regarding a noise and water quality complaint from a resident of Century Link. The complaint content as extracted below:</p> <p>"作(昨)晚大約十時起，屋外間歇有非常響亮聲音，經觀察應該是從港珠澳大橋近人工島的工程發出，噪音一直至深夜。另今早發現住處對出海面受到一大遍污染（見相片）。 以上都應該是大橋工程所造成的污染"</p>	<p>According to the information provided by the Contractor, there was no construction work being done between 10 pm 26 March 2017 to 7 am 27 March 2017. There was no marine transportation in the morning on 27 March 2017. The marine-based work at Box Culvert Outfall within silt curtain area was conducted in the morning on 27 March 2017. No site runoff within the Contract site has been observed. Based on the investigation results, it is found that the noise and water quality nuisance is not related to Contract No. HY/2013/01. No follow up action is required.</p>	Closed.

## Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of summons	Successful prosecutions
This reporting period	1	0	0
From commencement date of contract to end of reporting period	6	0	0