


| <b>ETS-Testconsult Ltd – Environmental Team (ET)</b>  |   |                   |   |
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| <b>Complaint Investigation Report</b>   |   |                   |   |
| <b>Contract No. HY/2013/02 -<br/>Hong Kong- Zhuhai- Macao Bridge<br/>Hong Kong Boundary Crossing Facilities –<br/>Infrastructure Works Stage I (Western Portion)</b>  |   |                   |   |
| <b>Details of the Complaint</b>   |   |                   | <b>Log No. : 003</b>  |
| <b>Date</b>   | 11 July 2015                                  | <b>Time</b>       | ---   |
| <b>Location</b>   |   |                   |   |
| 1. Tung Chung New Development Pier;<br>2. HKBCF site near HK Skycity Marriott Hotel   |   |                   |   |
| <b>Circumstances:</b>   |   |                   |   |
| One complaint was received by EPD from a public via EPD's hotline on 11 July 2015 and was forwarded by EPD to Highways Department and then the ENPO on 13 July 2015. Then the ENPO forwarded the complaint by email to the R.E. (AECOM), the Contractor (China Harbour) and the ET (ETS-Testconsult Ltd.) of Contract No. HY/2013/02 at 18:20 on 13 July 2015. The complainant complained that noise nuisance generation from barges loading/unloading construction materials during the night time in the vicinity of Tung Chung New Development Pier and noise nuisance generation from HKBCF construction site near HK Skycity Marriott Hotel after 23:00 during the past 10 days.   |   |                   |   |
| <b>Follow action(s)</b>   |   |                   |   |
| <b>Follow up by</b>   | Environmental Team of Contract No. HY/2013/02 | <b>Date</b>       | 16 July 2015  |
| <b>Details of Follow up action(s)</b>   |   |                   |   |
| After received the details of the complaint from the ENPO on 13 July 2015, the ET of Contract No. HY/2013/02 have performed a follow-up investigation on 16 July 2015 to investigate this event. The investigation was included to check that if any barge loading works was carried out at the Tung Chung New Development Pier and the working hours for construction activities carried out by the Contractor of Contract No. HY/2013/02 during the past 10 days and if CNP no. GW-RS0503-15 relevant to this contract. After checked with the Contractor of Contract No. HY/2013/02, no any barge loading works was carried out at the Tung Chung New Development Pier and the construction works of this Contract during the past 10 days was carried out from 08:00 to 18:00 and no any works and PME operation were undertaken at night-time and also the CNP no. GW-RS0503-15 is not relevant to Contract No. HY/2013/02. Hence, the complaint was found non-related to Contract No. HY/2013/02.<br>Although this complaint was non-related to Contract No. HY/2013/02, the Contractor of Contract No. HY/2013/02 was reminded to provide appropriate noise mitigation measures, such as switched off vehicles and equipment while not in use, scheduled the construction works to minimize noise nuisance and well-maintained plant operated on-site to minimize noise nuisance produced etc. |   |                   |   |
| <b>Details of Action(s) Taken by the Contactor of Contract No. HY/2013/02</b>   |   |                   |   |
| 1. Provide well-maintained plant operated on-site and plant served regularly;<br>2. Switched off vehicles and equipment while not in use;<br>3. Scheduled the construction works to minimize noise nuisance etc.  |   |                   |   |
| <b>Conclusion</b>   |   |                   |   |
| Refer to the above mentioned inspection, since no any barge loading works was carried out and no works was undertaken at night-time during the past 10 days and the CNP no. GW-RS0503-15 is not relevant to Contract No. HY/2013/02, this complaint was found non-related to Contract No. HY/2013/02.<br>Although this complaint was non-related to Contract No. HY/2013/02, the Contractor of Contract No. HY/2013/02 was reminded to provide suitable mitigation measures to reduce the noise impact produced during the construction works. The complaint was found non-related to Contract No. HY/2013/02.  |   |                   |   |
| <b>Issued by:</b>   | C. L. Lau                                     | <b>Date:</b>      | 24 July 2015  |
| <b>Designation:</b>   | Environmental Team Leader                     | <b>Signature:</b> |  |