



ETS-Testconsult Ltd – Environmental Team (ET)			
Complaint Investigation Report			
Contract No. HY/2013/02 - Hong Kong- Zhuhai- Macao Bridge Hong Kong Boundary Crossing Facilities – Infrastructure Works Stage I (Western Portion)			
Details of the Complaint			Log No. : 005
Date	09 November 2016	Time	---
Location			
Hong Kong – Zhuhai – Macao Bridge near Scenic Hill Site to coast towards Tung Chung Pier			
Circumstances:			
One complaint was received by EPD from public on 09 November 2016 and was forwarded by EPD to the ENPO on 09 November 2016. Then the ENPO forwarded the complaint by email to the R.E. (AECOM), the Contractor (China Harbour) and the ET (ETS-Testconsult Ltd.) of Contract No. HY/2013/02 at 14:52 on 10 November 2016. The complainant complained that an engineering works vessel named “長盛 308” travelled from Hong Kong – Zhuhai – Macao Bridge near Scenic Hill Site to the coast towards Tung Chung Pier together with muddy water at 09:26 on 07 November 2016..			
Follow action(s)			
Follow up by	Environmental Team of Contract No. HY/2013/02	Date	10 November 2016
Details of Follow up action(s)			
After received the details of the complaint from the ENPO on 10 November 2016, the ET of Contract No. HY/2013/02 have performed a follow-up investigation on 10 November 2016 to investigate this event. The investigation was included to check that if any marine works was carried out by the Contractor of Contract No. HY/2013/02 in the morning on 07 November 2016. After checked with the Contractor of Contract No. HY/2013/02, there was no any marine works carried out on 07 November 2016. Hence, the complaint was found non-related to Contract No. HY/2013/02. Although this complaint was non-related to Contract No. HY/2013/02, the Contractor of Contract No. HY/2013/02 was reminded to provide appropriate water pollution mitigation measures for the marine working vessels during any marine works, such as remind all Captains of the vessels to avoid arranging vessels to travel in the area during low tide or discharge waste water to the sea etc.			
Details of Action(s) Taken by the Contactor of Contract No. HY/2013/02			
<ol style="list-style-type: none"> 1. Provide appropriate instruction to all Captains of the vessels to avoid arranging vessels to travel in the area during low tide; 2. To remind all Captains of the vessels to avoid to discharge waste water to the sea. 			
Conclusion			
Refer to the above mentioned inspection, since there was no any marine carried out on 07 November 2016, the complaint was found non-related to Contract No. HY/2013/02. Although this complaint was non-related to Contract No. HY/2013/02, the Contractor of Contract No. HY/2013/02 was reminded to provide appropriate water pollution mitigation measures for the marine working vessels during any marine works.			
Issued by:	C. L. Lau	Date:	11 November 2016
Designation:	Environmental Team Leader	Signature:	