

Complaint Register

Complaint No.	Complaint Received Date	Category	Complaint Details	Follow up Action /Recommendation	Status
001	22 September 2016	Water Quality	According to ENPO's email to the Environmental Team, Engineer's Representative and Contractor on 22 September 2016, it is noted that EPD received a complaint lodged by a member of the public regarding whitish effluent discharge from two flat top barges into the sea every day from 18:00 to 04:00 hours next to Cell No.54 and 55 of Hong Kong – Zhuhai – Macao Bridge Hong Kong Boundary Crossing Facilities Construction Site.	After investigation, contractor confirmed that they do not have any marine works. In addition, they do not have any flat top barge working for Contract No. HY/2014/05. No mitigation measures are required as the complaint is not related to Contract No. HY/2014/05.	Closed.

Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of Summons	Successful Prosecutions
This reporting period	1	0	0
From commencement date of contract to end of reporting month	1	0	0