Appendix N1 Cumulative Statistics on Exceedances

		Total No. recorded in this reporting month	Total No. recorded since project commencement
1-Hr TSP	Action	0	0
	Limit	0	0
24-Hr TSP	Action	0	2
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Water Quality	Action	0	2
	Limit	0	0
Impact Dolphin	Action	0	9
Monitoring	Limit	0	7

Appendix N2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions

Reporting Period	Cumulative Statistics			
	Complaints	Notifications of	Successful	
		Summons	Prosecutions	
This Reporting Month (December 2016)	1	0	0	
Total No. received since project commencement	7	0	0	

## ENVIRONMENTAL COMPLAINT/ ENQUIRY FORM



## Complaint/ Enquiry Received\*

Date: 13 December 2016 Time: Undisclosed

From: Environmental Protection Department (EPD)

Via: Email

Complainant/ Enquirer\*:

Name: Undisclosed
Tel: Undisclosed
Address: Undisclosed

Media: Dust Noise Water Quality Other

Description: On 13 December 2016, a complaint was received by the EPD from Seaview Crescent regarding the hammering noise nuisance generated during midnights over the past month. The complainant believed that the noise source was possibly from construction sites of the Hong Kong Zhuhai Macao Bridge Projects. The Environmental Team (ET) received the complaint notification from the Independent Environmental Checker (IEC) on 14 December 2016.

## Investigation Report & Response

The Construction Noise Permit (CNP) for night-time works (CNP no. GW-RS1159-16) and night-time working record were reviewed immediately upon receiving the complaint. Night-time works under this Contract in recent months were mainly segment erection works over the MTR tracks, North Lantau Highway and Cheung Tung Road. Under the Noise Control Ordinance, the works area of this Contract is located in non-designated area such that hammering would be allowed with reference to Technical Memorandum on Noise from Construction Work in Designated Areas. According to the Contractor, hammering was involved only occasionally during night-time between 14 November 2016 and 13 December 2016. In addition, works area under this Contract was located far from where the complainant lived i.e. distance between Seaview Crescent and the closest works area at night was approximate 2.7km (refer to the diagram below), therefore it is believed that noise generated at the sites is unlikely to be heard by the complainant.

Besides, the Contractor has been implementing the Restricted Hours Permit-to-Work System to monitor works at night or during holidays. Under the system, works that carried out during restricted hours would be reviewed to ensure works were in compliance with CNP requirement. Additionally, PMEs within the Contract works boundary were operated in accordance with the conditions stipulated in the CNP. Based on the above, the night-time works under this Contract are considered complying with the corresponding requirements stipulated in the CNP granted and the complaint is considered invalid for the Contract.



## Mitigation Measures and Follow-Up Actions Recommended to Contractor

The Contractor has been reminded to implement all relevant noise mitigation measures recommended or specified in the EIA Report, EM&A Manual, EMP, Method Statements, General and Particular Specifications of this Project to avoid causing noise nuisance to the Public.

The Contractor is also reminded to ensure that the construction plant deployed for the works during restricted hours is in strict compliance with the relevant CNP granted.

Date of File Closed: 16 December 2016

Approved and Filed by:

(Jovy Tam, ET Leader) Date: 16 December 2016